



Our Environmental Policy

Our aim is to reduce our environmental impact by continually reviewing and making environmental improvements to our activities that have an impact on the environment. We will manage the activities associated with our business in a responsible way.

We will seek to continuously improve and reduce the impacts of our own activities and are committed to good environmental practice in our business activities.

So, what have we done so far?

Recycling & General Waste

Our aim is to help our guests recycle as much as possible to save natural resources, save energy, reduce the need for landfill, reduce the cost of disposal and to create jobs. We have provided bags for recycling paper, cardboard, glass and plastics. Please see recycling details with the bags which are located under the sink.

We will ensure that we fulfil our legal Duty of Care requirements for the responsible management and disposal of wastes.

Energy efficiency, conservation and management

We want our guests to be warm on cold or cooler days and our underfloor heating is perfect for achieving this. In order



to help with our energy efficiency drive, we ask that guests turn down or switch off the heating before opening windows and doors when too hot. Without your cooperation, the room sensors think the temperature has dropped and the underfloor heating will come on. This means a waste of heat and loss of energy. In the hotter months, the heating will be switched off.

Spare Pillows

Not everyone wants two pillows, so we have taken the decision to place the spare pillows in a sealed bag in the wardrobe. This reduces the amount of bed linen that has to be laundered. Guests are invited to use the spare pillows when required.

Electric Vehicle Charging Point (EVCP)

We offer a twin socket 11kw EVCP onsite that is on a PAYG basis. The unit is conveniently located in the main carpark. Guests are invited to request access details before arrival.

LED Bulbs

All lighting uses LED bulbs. Did you know that LED lights are energy-efficient, long-lasting, and emit less heat. They use up to 90% less energy than incandescent bulbs, last up to 40 times longer, and offer high-quality light output. LED lights are an excellent choice for those seeking to save energy and improve lighting quality. Please switch off lights when not in use.



Heated Towel Rails

Heated towel rails are great in the cooler and winter months. They ensure your towel is dry and ready to use again and they provide additional heat to the wet rooms. The towel rails come on twice a day for a short period. During the warmer months, we will switch the towel rails off. This will help to reduce carbon emissions, but should you prefer the rail or rails to be on, please use the switch above the radiators to turn on.

Bed Linen

As you can imagine we get through a lot of bed linen. Sometimes the linen gets marked and does not come out in the wash as it needs pre-treating. To help us identify the laundry that needs pre-treating, we have provided a red laundry bag for guests to use for items that need a little extra help. By separating the laundry in this way, it ensures that we can pre-treat it before going to the laundrette. This saves on items having to be washed again before use, thus reducing our carbon footprint.

Conservation of protected areas, landscape and wildlife features

We are very lucky to be adjacent to the SSSI located on the riverbank. We maintain our landscape and wildlife features as sensitively as possible. Guest boundaries are in place to protect these features and to help promote future habitats



as appropriate. By June 2023 we have planted and maintained over 1400 trees and shrubs. The trees include Rowan, Oak, Grey Willow, Silver Birch, Cherry, Field Maple, Hawthorn, Dog Rose, Poplar, Fir Trees and Conifers. As these trees grow, they will encourage additional wildlife and birds.

Hedgerows are only cut between the months of September and February to protect nesting birds.

Package Treatment Plant

We own and operate our own package treatment plant. You will see lots of information in the chalet and in your arrival details explaining the need to avoid flushing manmade items into the system. By helping us with this you will ensure that the system works correctly, thus avoiding any contamination.

Suggestions

We hope that you have found this policy of interest and that you will help us to reduce our carbon footprint.

We welcome any feedback and ideas from guests on how we can continue to improve our Environmental Policy and to reduce our carbon footprint.

Enjoy your stay with us.

Elaine and Tony